

13 March 2023

Put to the acid test

New Online CheckUp from Buderus assists trade customers in optimising air/water heat pumps

The Online CheckUp from system expert Buderus is a new useful service for heating contractors. Trade customers can have the operation and function of a newly installed heat pump monitored by Buderus for several weeks. A comprehensive results report helps to optimise the heat pump if necessary and to ensure maximum efficiency and system stability. The Online CheckUp can be booked for the new Logatherm WLW176i and WLW186i heat pumps that are connected to the Buderus ConnectPRO web portal. Buderus is presenting the new service at ISH 2023.

High customer satisfaction

This is how the service works: After having installed the system, the trade customer registers the heat pump on the Buderus ConnectPRO web portal and books the monitoring service. Data will then be recorded over a period of 45 days and key figures be calculated to analyse the heat pump. These include the COP value, the number of compressor starts and the flow temperature. To ensure meaningful results for optimising the systems, only days with an average outside temperature of no more than 12 °C are taken into account. After the six weeks, a Buderus heat pump expert will analyse the results calculated and check whether any optimisation is possible. The heating contractor receives a detailed analysis report with information on potential anomalies and possible solutions. If required, the Buderus Service Team will be available to assist with troubleshooting.

The Online CheckUp not only helps heating contractors save time as unnecessary service calls are avoided, but also gives them peace of mind when it comes to installing and operating of a heat pump. Potential sources of error can be detected more quickly and immediately be rectified with less effort, which increases the service life of the heat pump, provides protection against excessively high

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Press Release

Online CheckUp

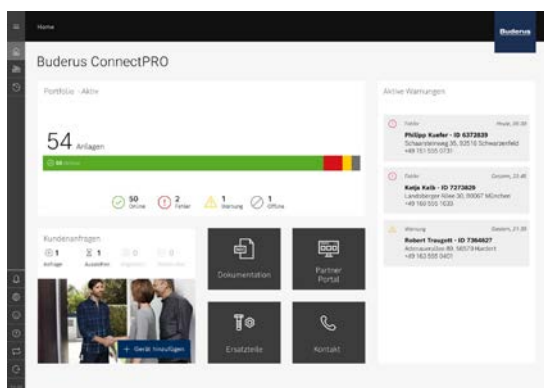
Buderus

energy costs and thus makes a valuable contribution to high customer satisfaction.



Caption:

The new Online CheckUp from Buderus allows trade customers to have the function and operation of the Logatherm WLW186i checked after installation.



Caption:

Trade customers can view the systems activated for the Online CheckUp on the Buderus ConnectPRO portal at any time.

Source: Buderus

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Search engine optimisation

- **Meta description**

Trade customers can have the operating data of a newly installed heat pump monitored by Buderus for several weeks. A comprehensive results report helps to optimise the heat generator if necessary and to ensure maximum efficiency and system stability.

- **Tags/keywords**

Buderus; heat pumps; efficiency

Social media / newsletter lead

- **Newsletter lead**

The new Buderus Online CheckUp allows trade customers to have the operating data of a newly installed heat pump monitored by Buderus for several weeks. The service is rounded off by a comprehensive results report, which helps to optimise the heat generator if necessary and to ensure maximum efficiency and system stability. The Online CheckUp can be booked for the new Logatherm WLW176i and WLW186i heat pumps that are connected to the Buderus ConnectPRO web portal.

- **Facebook**

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maximum efficiency and system stability. The Online CheckUp can be booked for the new Logatherm WLW176i and WLW186i heat pumps that are connected to the Buderus ConnectPRO web portal.

#Buderus #heatpump #efficiency

- **Twitter**

The new Online CheckUp allows trade customers to have the operating data of an installed #heatpump monitored by #Buderus. A results report is then issued which helps to ensure maximum #efficiency and system stability of the heat generators.

Buderus, one of Europe's strongest brands in the thermotechnology sector, is a provider of efficient and reliable system solutions for heating, ventilation and cooling. As a systems expert for heating and installation technology, Buderus is distinguished by its consulting expertise, integrated services and perfectly matched energy-efficient and connectable heating systems from a single source. The product portfolio covers everything from heat generators for liquid and gaseous energy sources to storage tanks, controls and heating accessories to a comprehensive range of renewable energy systems such as heat pumps and solar thermal systems.

All Buderus products offer maximum system compatibility, as all components are perfectly matched. This enables trade partners to install individual solutions quickly and efficiently, both in new and existing buildings, regardless of whether the system is large or small.

For more information, visit www.buderus.de.

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